EXECUTIVE SUMMARY

The United Nations Office at Geneva (UNOG) is a dynamic hub for international collaboration, dialogue and action on global priorities. It is the representative office of the Secretary-General in Switzerland and the second-largest United Nations duty station, with more than 1,600 staff representing close to 115 nationalities.

Throughout 2013, UNOG facilitated the Organization’s work in the promotion of peace, development and human rights. This was done through partnerships with civil society, research, academia, media and other international actors; by nurturing mutual respect and understanding through cultural exchange; by preserving the institutional memory and unique heritage of the United Nations; and by reaching out to mobilize support for the efforts of our Organization.

UNOG enhanced its role as a knowledge platform, bringing together different stakeholders of “Intellectual Geneva.” UNOG outreach to and engagement with youth on the work of the United Nations played a key role in a number of activities undertaken throughout the year. Efforts to support and enhance the access of people with disabilities to UNOG and its premises were a main priority. These efforts were also linked to the implementation of a number of “greening” initiatives directly impacting the energy efficiency of UNOG and the Palais des Nations. UNOG undertook several efforts to honour and support our greatest asset — our staff. Finally, the role of the UNOG Library as a centre for intellectual, cultural and academic knowledge and outreach was enhanced, together with the hosting and organization of over 100 cultural activities — a vehicle for intercultural dialogue and public diplomacy.

CORE ACTIVITIES ARE DESCRIBED IN CHAPTERS ONE THROUGH FOUR.

Chapter I: Multi-stakeholder engagement in the work of the United Nations

Chapter II: Outreach and engagement: the work of the United Nations

Chapter III: Essential services supporting the work of the United Nations in Geneva and around the world

Chapter IV: A platform for shaping global solutions

In 2014 and beyond, UNOG will continue to strengthen its core activities, while focusing on key areas:

- Searching for increased efficiencies in the provision of services to our very diverse and broad client base;
- Strengthening our outreach activities to our Member States, sister organizations and the public at large;
- Reinforcing the image of International Geneva as an impressively broad and substantive hub of United Nations and partner activities that affect the lives of individuals across the globe;
- Initiating the implementation of the Strategic Heritage Plan — a collaborative effort that will result in a modern and efficient platform for strengthened multilateral action.