INTERPRETATION

More than 25 thousand assignments were completed over 21 thousand interpreter days with an average weekly workload of 5.9 assignments for interpreters.

Considering the applicable workload standard of 7 assignments per week the average weekly workload corresponds to 84.9% capacity utilization of available resources by the organization.

Interpreters travelled with Special Rapporteurs during 16 missions over 207 days.

DOCUMENTATION

Clients submitted 93% of slotted documents on time.

For documents submitted on time and within the established word limits, 99.8% were issued on time.

100% of the documents were distributed simultaneously for all languages.
**Translation**

- 71.9 million words were translated of which 19.4% were translated contractually.
- 1.7 million words were translated on request from NY.
- Translation productivity based on throughput words - 1,744 words per day.
- 6,236 original documents were submitted by clients requesting translation.
- 78.1% translated documents were submitted in English, 8.7% multilingual, 6.4% in French, 5.1% in Spanish and 1.6% of translated documents were submitted in Arabic, Chinese or Russian original language.

**Editing**

- 10.2 million words were edited of which 5.2% were processed contractually.
- 350 thousand words were edited on request from NY.
- Editing productivity based on throughput words for external reporting - 3,284 words per day.

**Language & Desktop Publishing**

- Processed 96 million words of which 18.8% processed contractually.
- 1.7 million words were text-processed on request from New York.
- Productivity based on throughput words - 6,848 words per day.

**Summary Records Drafted**

- 551 Summary records were drafted, of which 506 in English and 45 in French. Both sections spent 2,506 days to draft those Summary records. On average 4.6 staff days were used per one SR.

**Printing and Design**

- 2.5 million copies of parliamentary documents and publications were printed.
- 6,985 parliamentary documents and 217 publications were submitted by clients for translation.
- 41.9 million sheets of A4 paper were used. DCM prints exclusively on recycled paper which further contributes to sustainable development.

Since 2010

- 308 trees saved
- 49% less paper
- 80 million pages printed
- 2.5 million copies printed
- 6,985 parliamentary documents
- 217 publications